

PEGA COURSE CONTENT

BPM and Case Management Overview

Introduction to BPM and Case Management

Accessing a PRPC Application

Tour of the Designer Studio

Start Building an Application

Creating a New Application

Identifying Case Stages

Defining the Process

Adding Processes to Stages

Modelling the Processes

Adding Business Use Cases to a Process

Defining the Data Elements

Introduction to Data Elements

Introduction to Data Modelling

Setting Values of Data Elements

Inspecting Data Elements

Best Practices for Designing a Data Model

Enhancing the User Interface

Introduction to UI

Designing Layouts

Creating Repeating Layouts

Formatting Data Elements

Validating Data Elements

Review of Enhancing the User Interface

Designing the User Interface for Reuse and Maintainability

Best Practices for Designing the User Interface

Accessing Data in the Application

Introduction to Data Tables

Accessing Data in the User Interface

Creating a Dynamic User Interface

Accessing External Systems

Best Practices for Managing Data

Best Practices for Managing Reference Data

Sharing Data Across Cases and Subcases

Guardrails for Data Models

Automating Business Policies

Introduction to Declarative Processing

Conditional Processing

Automating Business Processes Using Decision Rules

Reporting Capabilities

Building Business Reports

Guardrails for Business Reporting

Data Access for Reports (Joins, Declare Index, Sub reports)

Charts

Property Optimization

Report Browser

Security Model

Access Group

Operator

Access Roles

Privileges

Access of Role to Object

Access Deny

Debugging & system administration tools

Clipboard

Tracer

Deployment

New update in Pega 8.5

Data flows

Data transforms

Authentication and Authorization